Relationships with Families

Our aim is to have an excellent working relationship between staff and parents /guardians at our centre. It is important to us that we know each child as individuals and that there is ongoing communication between families and staff about their needs, interests and development.

Strategies to increase communication:

- Every child/parent /guardian shall receive support to his/her individual needs
- All matters relating to children, parents /guardians and staff will be treated with respect and in a confidential manner
- Parents/ guardians have information about their child’s development and routine
- Parents/ guardian have the opportunity to observe, participate and share in their child’s education and care
- Any complaints or concerns are acted upon promptly and in a confidential manner
- Records of children’s attendances will be kept up- to- date with parent/guardian’s signature on the daily attendance records
- Enrolment form details, including medical information and daily medical needs will be provided by parents /guardians
- The notice board in the foyer will be kept up-to-date with relevant information for families